



## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

CUSTOMER NO. 22927

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JUL 29 2004

**GROUP 3600**

**Applicants:** Walker et al.  
**Application No.:** 09/678,117  
**Filed:** October 2, 2000  
**Title:** SYSTEM, METHOD AND APPARATUS FOR  
ENCOURAGING THE UNDERTAKING OF A  
PREVENTATIVE TREATMENT  
**Attorney Docket No.:** 00-047  
**Group Art Unit:** 3626  
**Examiner:** FRENEL, Vanel  
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**AMENDMENT and RESPONSE****to the Office Action mailed June 28, 2004 (Paper No. 4)**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Examiner:

In response to the Non-Final Office Action mailed June 28, 2004 (Paper No. 4), please consider the following remarks.

This document is filed by Applicants' representative on behalf of the present Applicants for patent. Accordingly, references in this document to "we," "us," "our," and the like will be understood as indicating the present Applicants.